

Risk Communication Training

EPA Region 2 (New York)

May 23, 2019

Agenda

Instructor: Dr. Vincent Covello

8:00 am to 10:00 am:

1. **Overview and Introductions**
2. Risk, High Stress, High Concern Communication **Tools**
3. Case Studies

10:00 am to 10:15 am: Break

10:15 am to 12:15 pm

1. Risk, High Stress, High Concern Communication **Tools** (continued)
2. **Message Maps**
3. Case Studies

12:15 pm to 1:00 pm: Lunch Break

1:00 pm to 3:00 pm

1. Review of Morning Material
2. ***Briefings and Presentations***
3. ***Nonverbal Communication*** in High Concern Situations
4. Case Studies

3:00 pm to 3:15 pm: Break

3:15 pm to 5:15 pm

1. Advanced Risk, High Stress, High Concern Communication **Tools** (continued)
2. ***Cultural Diversity and Risk Perception***
3. **Public Meetings**
4. Case Studies