

# EPA Region 10 Inspector Workshop

**February 25-26, 2014**  
**Jackson Federal Building**  
**915 2nd Ave, Seattle, WA 98174**  
**(4th Floor North Auditorium)**

## February 25, 2014

*8hr Health and Safety HAZWOPER Refresher Training – Tailored for field staff and inspectors*

- 8:00 am – 8:30 am: **Check-in/Register**
- 8:30 am – 9:00 am: **Welcome and Introduction**  
Inspection and Enforcement Management Unit, EPA
- **Introduction of Trainers**
  - **Brief Overview**
  - **Warm up Exercise: “Beware of Your Assumptions”**
- 9:00 am – 12:00 pm: **8hr Health and Safety HAZWOPER Refresher Training, Pt. 1**
- 12:00 pm – 1:00 pm: **LUNCH** (on your own)
- 1:00 pm – 5:00 pm: **8hr Health and Safety HAZWOPER Refresher Training, Pt. 2**

## February 26, 2014

*The Reid Technique of Interviewing and Interrogation, John E. Reid and Associates, Inc.*

- 8:30 am – 8:45 am: **Check-in/Register**
- 8:45 am – 9:00 am: **Introduction**  
Inspection and Enforcement Management Unit, EPA
- 9:00 am – 12:00 pm: **The Reid Technique of Interviewing and Interrogation, Pt. 1**  
John E. Reid and Associates, Inc.
- 12:00 pm – 1:00 pm: **LUNCH** (on your own)
- 1:00 pm – 3:00 pm: **The Reid Technique of Interviewing and Interrogation, Pt. 2**  
John E. Reid and Associates, Inc.

The Reid Technique of Interviewing and Interrogation, which consist of three primary topics:

1. Behavior Symptom Analysis
2. The Behavior Analysis Interview
3. The Reid Nine Steps of Interrogation

Behavior Symptom Analysis: During this segment of the program we discuss the verbal and nonverbal behavior symptoms that are displayed by a person who is telling the truth during a non-accusatory interview, as well as those displayed by a person who is withholding relevant information. The specific behaviors discussed include attitude; posture; significant posture changes; grooming, personal and protective gestures; eye contact;

and, verbal responses. The ability to recognize and evaluate these behaviors becomes particularly important in those cases in which the available investigative information does not definitively establish the credibility of the subject.

At the conclusion of this segment of the program, the participant will have a behavioral profile for both the truthful and deceptive individual that can be used as a model for the evaluation of subjects in future investigative interviews.

**The Behavior Analysis Interview:** Most investigative interviews consist of two types of questions – investigative and behavior provoking. Investigative questions concern the subject's version of events, alibi or activities at the time in question, developed by the traditional who, what, where, when, why and how type of questions. Behavior provoking questions are ones that are used to assess the subject's truthfulness by evaluating the nature of their response. Truthful people answer the behavior provoking questions one way, while a deceptive person usually offers a different verbal response.

During this segment of the program we will discuss how to phrase and ask the behavior provoking questions, and describe the type of answers to anticipate from the truthful and deceptive individuals.

**The Reid Nine Steps of Interrogation:** In this segment of the training program we will discuss the interrogation process, beginning with how to initiate the confrontation; develop the interrogational theme; stop denials; overcome objections; and, use the alternative question to stimulate the admission.

*During each of these three segments we will show videotapes of actual interviews and interrogations to illustrate the material.*